



Media Contact:

Alexandra Buck

(970)503-4007

alex.buck@atmosenergy.com

Prepare for Cold Weather with the 'Winter Warm-Up Checklist' from Atmos Energy

COLORADO – This time of year is especially busy: the kids are back in school, holiday plans are coming together, and fantasy football dominates the water cooler conversation. Next thing you know, it will be time to eat turkey and decorate the house as we give thanks and celebrate with family and friends. Yet even amidst such a flurry of autumn activity, it is equally important to remember that winter weather is right around the corner – and Atmos Energy has you covered with the *Winter Warm-Up Checklist*.

Atmos Energy is committed to delivering safe, reliable, and efficient natural gas service so that your family can stay safe and comfortable throughout the winter heating season. Our highly trained employees work year-round to prepare for winter by inspecting Atmos Energy-owned pipelines, equipment, and facilities. We establish the year's natural gas supply plan and confirm gas storage inventory for winter demand. We also continue system modernization and fortification projects across our service territory to support growth and boost capacity, and we confirm employee staffing levels and training requirements for winter tasks. All of this preparation keeps us prepared to safely deliver reliable natural gas service to our valued customers.

Natural gas safety is a partnership, so Atmos Energy is pleased to offer the *Winter Warm-Up Checklist* as a quick and easy way to prepare your household for winter.

Winter Warm-Up Checklist

- ✓ **Confirm** your natural gas service is active.
 - If your natural gas account lapsed for any reason and you need to reconnect service, contact Atmos Energy now to schedule an appointment – before cold weather sets in. Our customer service team is available at 888.286.6700, Monday through Friday from 7 a.m. to 6 p.m. Central time, or visit the [Account Center](#) anytime.
- ✓ **Activate** text alerts.
 - Opt in to receive important updates related to your natural gas service. Sign up in the Account Center under [Notification Preferences](#).
- ✓ **Save** money and energy.
 - Even though natural gas is 3.5 times more affordable than electricity, increased usage during periods of extreme cold will lead to higher bills. When the temperature plunges, consider these to save energy where safe to do so: www.atmosenergy.com/winter.
 - Atmos Energy offers rebates for high-efficiency natural gas appliances, energy-saving devices, and weatherization upgrades for customers in Colorado, Louisiana, Mississippi, and parts of Texas. Visit www.atmosenergy.com/rebates for details.
- ✓ **Follow** winter safety tips.
 - Inspect your natural gas piping and appliances.* In most states, except Kansas, you are responsible for any natural gas piping on your property from our gas meter to your house or business. As the owner of your home's gas piping and appliances, it is your responsibility to



schedule regular inspections and maintenance. Doing so helps prevent hazards and ensures optimal performance.

- To help keep your home safe and to improve energy efficiency, always operate and maintain your natural gas appliances according to the manufacturers' instructions.
- Make sure smoke detectors and carbon monoxide (CO) alarms are in working condition.
- Make sure snow and ice from your roof does not land on or bury your gas meter.
- Find these and more winter safety tips on our [website](#).

When the forecast calls for extreme cold to arrive, Atmos Energy will closely monitor the weather and stage qualified, well-trained employees across our system. We will communicate regularly with customers and communities before, during, and after extreme weather events. After [signing up for text alerts](#), follow us on [Facebook](#), [X](#), [Instagram](#), and visit our website at atmosenergy.com for continued safety and weather preparedness information.

Smell gas, act fast! If you suspect a natural gas leak, leave the area immediately! From a safe distance call 911 and Atmos Energy's 24-hour toll-free emergency number at 866.322.8667.

**If you are purchasing metered gas from Atmos Energy for resale through a gas distribution pipeline system for tenants, you may be a master meter pursuant to the definition in 49 CFR 191.3 or state statute, which would subject your system to additional codes and standards. Contact your state natural gas regulator if you have any questions.*

About Atmos Energy

Atmos Energy Corporation, a natural gas-only distributor, is an S&P 500 company headquartered in Dallas. We safely deliver reliable, affordable, efficient and abundant natural gas to more than 3 million distribution customers in over 1,400 communities across eight states located primarily in the South. As part of our vision to be the safest provider of natural gas services, we are modernizing our business and infrastructure while continuing to invest in safety, innovation, environmental sustainability and our communities. Atmos Energy manages proprietary pipeline and storage assets, including one of the largest intrastate natural gas pipeline systems in Texas. Find us online at www.atmosenergy.com, [Facebook](#), [X](#), and [Instagram](#).

Atmos Energy's Winter Checklist



Because you depend on safe, reliable, and efficient natural gas service to remain safe and comfortable throughout the winter, we work year-round to prepare for winter by:

- Inspecting Atmos Energy-owned pipelines, equipment, and facilities.
- Establishing the natural gas supply plan and confirming gas storage inventory for winter demand.
- Investing in system modernization and fortification projects to support growth and boost capacity.
- Confirming employee staffing levels and training requirements for winter tasks.

Save Money & Energy



When the temperature plunges, consider these tips to save money and energy, where safe to do so.



Lower Your Thermostat

to 68 degrees during the day and 58 degrees when you are away from home.



Limit Shower/Bath Time

Showering and bathing can account for 40 percent of your home's hot water use.



Close Fireplace Dampers

Unless a fire is burning, close your fireplace damper to prevent warm air from escaping up the chimney.



Do Not Use Pool Heater

Instead, run your pool pump during the coldest part of the day to circulate the water and prevent freezing.



Full Loads

Operate your clothes washer, dryer, and dishwasher only when fully loaded.

Smell Gas? Act Fast!



If you suspect a leak, call 911 and Atmos Energy from a safe distance at our toll-free emergency number 866.322.8667. We will send a trained technician immediately to investigate at no cost.

For More Information

www.atmosenergy.com/safety/recognizing-leak

